

## Big Oaks Municipal Utility District Automated Service Description: Poly Cart Placement

Automated collection provides the most efficient service to our customers. The system features a specialized collection truck equipped with a lifting mechanism to service each residential home. Each Residence received special trash and recycling poly carts, which will be utilized to contain your trash and recyclables.

Effective **October 1, 2014**, poly carts should be placed with the **handle facing away from the street and wheels against the curb**. Your trash container is WCA blue (95-Gallon) and is the larger of the two carts, and your recycling container is Gray (65-Gallon) with recycling instructions on the lid. Carts must be placed at the curb **before 7:00 a.m.** on the specified collection day.

- Please place poly carts on the street with wheels against the curb as seen in the picture below.
- Carts should not be placed too close to mailboxes, fences, parked cars or other objects.
- Allow for ample space from other objects and carts so the automated lifting mechanism can be attached around the cart and lifted into the truck and then lowered back to the curb.
- Bagging your trash before you put it in your cart will help prevent blowing trash when it is dumped and helps to maintain the cleanliness of the cart.
- Trash (Blue 95 gallon cart) is collected on Wednesday and Saturday, with **heavy trash on Saturday**.
- Only the WCA poly carts will be picked up on Wednesday. Items placed on, or beside the cart, **will not** be serviced on Wednesday.
- All bagged grass clippings, brush, tree trimmings and leaves will be picked up on Saturday.
- Heavy Trash will be accepted and collected every Saturday (limit 2 bulk items).
- Recycling (Gray 65 gallon cart) is collected on Wednesday only.
- Holidays observed by WCA: Christmas, Thanksgiving, Memorial Day, Labor Day, Independence Day and New Year's Day. Holiday service is provided on the next scheduled service day.

